

## **Terms and Conditions**

### **1. Introduction**

Welcome to inCall by Ladybird ("inCall," "we," "our," or "us"). By accessing or using our services, you agree to be bound by these Terms and Conditions. If you do not agree, please refrain from using inCall.

### **2. Services**

inCall is a call-handling platform designed to improve patient support and streamline GP communications. We reserve the right to modify or discontinue our services at any time without prior notice.

### **3. User Responsibilities**

- Users must provide accurate and up-to-date information.
- Unauthorised use of inCall is strictly prohibited.
- Users must comply with all applicable laws when using our services.

### **4. Data Protection**

We process personal data in accordance with our Privacy Policy. By using inCall, you consent to our data processing practices.

### **5. Intellectual Property**

All content, branding, and intellectual property related to inCall belong to Ladybird. Users may not reproduce, distribute, or modify any part of our platform without written consent.

### **6. Limitation of Liability**

- inCall is provided "as is" without warranties of any kind.
- We are not liable for any indirect or consequential damages resulting from service use.
- Our total liability shall not exceed the amount paid for using inCall services.

### **7. Termination**

We reserve the right to suspend or terminate access to inCall if a user violates these terms.

### **8. Governing Law**

These Terms and Conditions are governed by UK law. Disputes will be resolved in UK courts.